

**1. SERVICE
DESCRIPTION**



**2. SURCHARGES &
VALUE ADDED
SERVICES**



**3. DANGEROUS
GOODS
SURCHARGES**



**(A) GENERAL TERMS
& CONDITIONS**



Global Transport and Logistics



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1. SERVICE DESCRIPTION

SD.1 OFFER, TRANSPORT & BOOKING CONDITIONS

The offer is valid for all countries (unless stipulated otherwise) until 31st of December of the current year, except for Full Trailer Loads, which remain valid for 3 months. All offers are subject to final approval. Given price proposal is based on a received transport profile. If this profile does not match the reality, DSV is entitled to withdraw or adjust the offer with immediate effect.

If no offer available on the day of booking, a transport price valid on the day of transport will be invoiced.

SD.1.1 Definition product services

GRP (Groupage): ≤ 2500 kg / $\leq 1,6$ loading meter

LTL (Less Than Truckload): > 2500 kg / $> 1,6$ loading meter

FTL (Full Trailer Load): > 21000 kg / > 12 loading meter

SD.1.2 Means of transportation

Transport is carried out using standard curtainside trailers (inner dimensions 13.6m x 2.48m x 2.65m), unless expressly agreed otherwise.

LTL and FTL shipments are loaded directly or delivered with trucks without tail lift. (If required supplement on request)

Tail lift trucks are standard for GRP collections and/or deliveries. Unloading or loading sites must be easily accessible to our trucks. Crane transports or collections/deliveries above street level are not included in our transport prices.



SD.1.3 Transport order

a) Bookings online using myDSV

Receiving your transport bookings online through myDSV is mandatory (request login and/or more information via mydsv@be.dsv.com or call our free telephone number 0800-99645).

b) Export bookings

Cut-off times for receiving export bookings depend on the type of shipment and are as follows:

- GRP: booking needs to be in our possession latest at 15:30 on day A for loading on day B
- LTL: booking needs to be in our possession latest at 13:00 on day A for loading on day B
- FTL: booking needs to be in our possession latest at 12:00 on day A for loading on day B

c) Import bookings

Regardless of the type of shipment, import bookings need to be in our possession latest at 12:00 on day A for loading on day B

d) Obligatory information

Following information needs to be available on the transport order or booking:

- Loading- and unloading address details in full
- Goods details (number of packages, type packaging + weight + dimensions, volume and/or loading metres)
- Delivery conditions (DAP, ...) according to Incoterms 2020
- Billing address + VAT number
- ADR goods: UN no., name & description of the material, label number of the main hazard & possible additional hazards, packing group, tunnel code
+ if applicable: Limited Quantities or Excepted Quantities
- Non-EU countries: provide necessary documents (oa EORI n° - Authorisation n° - Origin Certificate)

If DSV need to performance customs clearance: all necessary documents and all additional paperwork need to be added in order to determine the correct value for customs, Levy and tariff classification.



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1. SERVICE DESCRIPTION

SD.1.4 Excluded Services

Orders involving a special value (CMR, art. 24) or of special delivery interest (CMR, art. 26) are not accepted.

Transport orders for collection or delivery at private persons outside the EU are not accepted and will be returned to the shipper on their expenses if not communicated in advance.

Deliveries or collections at construction site and/or trade fair are not part of our standard service / pricing and are only on request.

SD.1.5 Weight/volume ratio

1 LDM = 1750 kg / 1 M³ = 330 kg

Roundings: KG rounding up to 0 decimals - M³ rounding up to 3 decimals - LDM rounding up to 1 decimal

SD.1.6 Transit times

The transit times specified are only an indication and do not apply during holiday periods (summer season - X-mas- & Easter holidays) and local holidays. Transport to/from islands and mountain areas are only on request.

SD.1.7 Documentation

DSV works in a paperless environment. Documents (ao COA, packing lists) are to be attached to the cargo, except for customs documents which we preferably receive electronically.

SD.1.8 Power of Attorney (PoA)

DSV declares all customs formalities acting as "Direct Representative". New mandate agreement / letter of authorisation to act as direct representative with financial services (PoA) to be signed before start of collaboration.

<http://www.be.dsv.com/services-and-downloads/customs-clearance>

SD.2 PAYMENT CONDITIONS

SD.2.1 Payment terms

DSV Road NV invoices are payable cash on receipt and without discounts. Payments shall on no account be made subject to special circumstances or the proper performance of the transactions invoiced for or any other transactions.

SD.2.2 VAT

All our offers are VAT excluded.

SD.2.3 Electronic (PDF) invoicing

To reduce our carbon footprint, DSV does not send any paper invoices.

SD.2.4 Invoicing frequency

Per shipment unless agreed otherwise.



2. SURCHARGES & VALUE ADDED SERVICES

S.1 DIRECT CHARGES

- S.1.1

Fuel Surcharge 2015

Our tariffs are based on a fuel price of 1,2320 €/L., including VAT. Once the fuel price changes, DSV will take into account a fuel surcharge, which will be equal to the difference between the weekly fuel price and the reference price of 1,2320 € / l. This difference will be stated in percent and will be multiplied with the percentage of the fuel cost in the total transport cost.

Sources: <http://www.itlb.be> & <http://statbel.fgov.be>

DSV does not apply a negative fuel surcharge.
- S.1.2

Road Taxes

All relevant Road Taxes, Transit Road Taxes and/or Highway Tolls are included in the offer (valid and according to pricelevels on the offer date). Subject to adjustments when price changes by authorities.
- S.1.3

Sulphur / Marpol

Included in offer - applicable countries UK / IE / DK (pc-1000-4999) / NO / FI / SE / LV / LT. Subject to adjustments when price changes by authorities.
- S.1.4

HGV Levy

Included in offer - applicable countries: UK/IE. Subject to adjustments when price changes by authorities.
- S.1.5

Currency Adjustment Factor (CAF)

CAF is excluded
- S.1.6

ADR/IMDG Cargo

According to ADR/IMDG specifications, if applicable the surcharges are determined in a separate price list.

Standard transit times and -departure days can differ.

S.2 VALUE ADDED SERVICES

- S.2.2

Time slots or JIT collections and deliveries

Below mentioned is valid for collections or deliveries between 08:00 - 17:00:

	Germany Great Britain France	Rest of Europe
Just In Time or time slot 1 hour:	€ 95,00	€ 75,00
Time slot 2 hours	€ 65,00	€ 50,00
AM / PM delivery	€ 45,00	€ 35,00

Time slot for collection and delivery - supplement will be charged twice.
- S.2.3

Customs Formalities (Brexit impact excluded)

Customs Export / T1 - T2	€ 50,- incl. 2 Tariff Lines
Customs Import	€ 60,- incl. 2 Tariff Lines
Extra Tariff Line	€ 7.5 per Tariff Line
ATR/Form A/EUR 1	€ 27.5
Provisional clearance*	€ 40,-

* in case original invoice is missing or incomplete or if certain certificates (EUR1, Form A, FTA...) are missing. This rule does not apply for customers who have a REX number, for shipments with a commercial value less than € 6000,- or for shipments with European origin.

Advance provision for customs advances: 3% on invoice amount.

Advances are invoiced separately with cash payment, regardless any other payment term agreement for transport costs.

DSV Road can not fulfill customs formalities for the account of private persons (VAT number is obligatory).

DSV exclusively serves as the senders' agent for fulfilling the customs formalities. If clearance is done by a third party (not via a DSV office), extra costs might occur.
- S.2.4

BREXIT Customs Formalities

Customs Export	€ 50,- incl. 2 Tariff Lines
	Declaration stop and handover to/from third party agent € 93.00 (only for FTL) (*)
Extra Tariff Line Export	€ 3,- per Tariff Line
Customs Import	€ 60,- incl. 2 Tariff Lines
	Declaration stop and handover to/from third party agent € 105.00 (only for FTL) (*)
Extra Tariff Line Import	€ 7,5,- per Tariff Line
Transit Guarantee export & import	€ 2,50 per consignment GRP - € 20,- per consignment LTL - € 40,- per consignment FTL
Deferment Charges:	Minimum Charge € 18,- or 2% on Value of Duty Deferred
	Administration in addition to the above - € 18,- per consignment
(*) Declaration stop exp/import	In line or maximum 50 extra kms diversion from final destination
Border inspection fees may be applicable	
- S.2.5

BREXIT Consequential Charges:

Import / Export

Failure to provide (correct) documentation – chase fee €25,00 per shipment

Terminal handling – €8,00 Minimum or € 18,- per 1000 kgs payweight

Brexit related storage: € 12,- per 1000 kgs payweight / calendar day

Re-delivery charges may be applicable

Export - import : if delayed at border or port due to missing documentation :

 - Trailer Rent € 35,- per calendar day
 - Port Parking Costs € 50,- per calendar day immobilization (2 days free)
 - Waiting hours € 50,- per hour



2. SURCHARGES & VALUE ADDED SERVICES

- S.2.6 **Export / Import Principles**
Export – Documentation must be correct and provided prior to shipment and in preference at the time of booking.
Any delays will invoke consequential costs as defined.
Import – Duty must be paid prior to release of goods.
- S.2.7 **Waiting Hours**
Applicable for loading, unloading and customs stop:
- International transport: 30 min free for GRP, 1 hour free for LTL, 2 hours free for FTL.
- BENELUX countries: 15 min free for GRP, 1/2 hour free for LTL, 1 hour free for FTL.
Waiting hours: € 60,- per started hour, with a maximum of € 600,- per day during normal working days.
- S.2.8 **Extra (customs) Stop (only possible for LTL/FTL shipments)**
€ 75,- per stop (maximal perimeter 50 km)
- S.2.9 **Express or Thermo**
Not included, possibilities/rates on request.
- S.2.10 **Second delivery**
Benelux 100% of transport price. International transport: on request.
- S.2.11 **Proof Of Delivery**
CMR or POD are by rule not attached to the invoice, but can be send seperately at a price of € 7,- per document up to 1 year after transport date.
- S.2.12 **Length Surcharge**
Shipments with a length > 3 meter will be invoiced according to loading meter where the longest packaging dimension will be defining.
- S.2.13 **Cancellation**

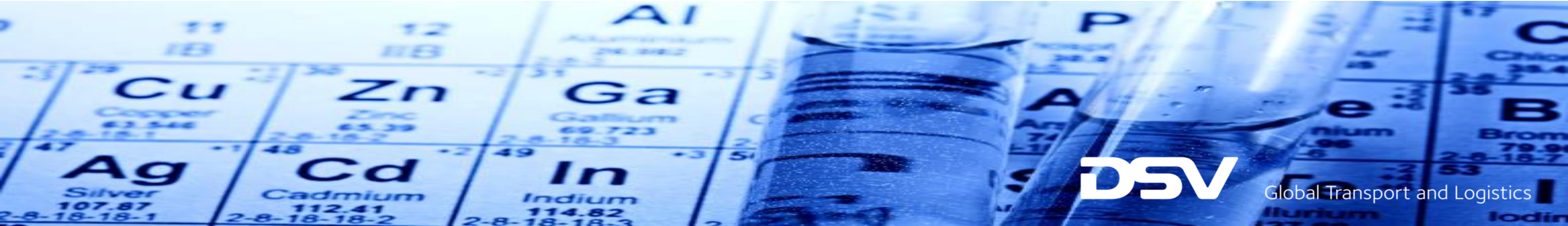
Service type	Workingday before collection			after 17:30 CET or on day of collection
	before 13:00 CET	13:00 - 16:00 CET	After 16:00 CET	
GRP	without costs	without costs	without costs	100% transport cost
LTL/FTL	without costs	50% transport cost	75% transport cost	100% transport cost
- S.2.14 **Europallet exchange**
Benelux: € 0,50 per pallet, 10% depreciation on total pallet balance (DSV assumes a 10% loss due to wear and tear)
International: no exchange
- S.2.15 **Neutral delivery**
€ 20,- per shipment
- S.2.16 **Weekends & Holidays**
No loading or delivery on Saturday, Sunday and/or holiday.
If required: prices and possibilities on request
- S.2.17 **PUESC / SENT cargo**
Cargo is not accepted in our standard groupage network. More info via: <http://www.be.dsv.com/road-transport/road-organisation/New-monitoring-system-in-Poland>
If required: prices and possibilities on request
- S.2.18 **EKAER**
Implementation of the road transportation control system in Hungary - EKAER, is designed to minimize the possibility of VAT fraud.
The shipper is responsible for the EKAER registration. If all information is communicated to DSV prior to loading, there is no cost impact.
Should any fines occur due to wrong information, the shipper will be held responsible for the involved costs.
More info: <http://ekaer.hu/en>
- S.2.19 **City Centre Collections or Deliveries**
Some city centres have entry restrictions for heavy motor vehicles which force DSV to use alternative equipment. Extra costs might be applicable but will be communicated in advance.
- S.2.20 **Winter tyres in Norway**
Norway requires that all the heavy motor vehicles must be fitted with winter tyres, DSV will charge a cost between 1st November and 31st March for fullfilling this obligation.

Winter Tyre Surcharge based on payload		
from	to	per shipment
0	400 KG	€ 5,36
401	900 KG	€ 8,24
901	2250 KG	€ 10,82
2251	4000 KG	€ 13,70
4001	9000 KG	€ 15,19
9001	14000 KG	€ 20,46
14001	19000 KG	€ 26,51
19001	22500 KG	€ 30,58
FTL		€ 32,67

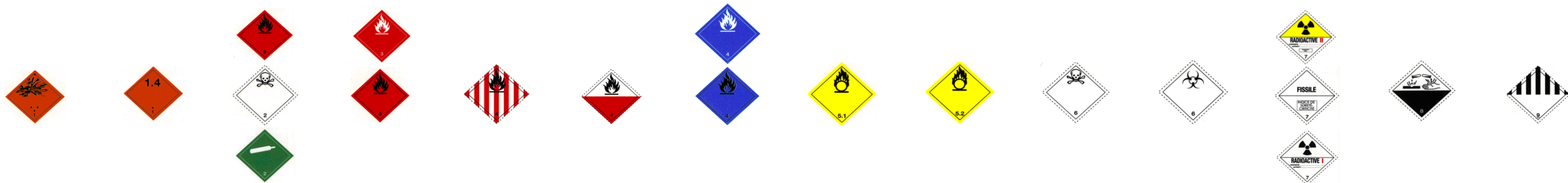


2. SURCHARGES & VALUE ADDED SERVICES

- S.2.21 **Cash On Delivery (COD)**
€ 20 per shipment. DSV accepts no liability for bad cheques. Bills of exchange are not accepted.
- S.2.22 **Generating / administrating shipment in an external transport management system/platform**
€ 15,- / booking
- S.2.23 **Labeling** (in case of no DSV shipping Label- or readable SSCC shipping label attached per packing unit by shipper).
€ 2,- / label / packingunit
- S.2.24 **Processing manual booking** (if not via myDSV)
€ 7,5 registration cost per booking.
- S.2.25 **Storage in Cross-dock Terminal**
When goods are longer than 4 days in one of our cross-dock terminals and DSV is not the cause of the occurrence, a cost of € 2,5 will be charged per calendar day per packingunit.
- S.2.26 **EDI Standard** (booking / receipt confirmation / status feedback / e-invoicing)
According to the DSV standard set-up: free of charge (details on request)
- S.2.27 **EDI Plus**
€ 40,- / hour programming (planning and cost estimation will be done in consultation with the customer).
- S.2.28 **KPI Standard**
€ 0,40 / per shipment line on OTIF standard report
- S.2.29 **KPI-Plus**
€ 0,60 / per shipment line on Tailormade KPI report
- S.2.30 **DSV Shipment Care**
General administrative- and operational shipment follow-up: 5 € /shipment (Will be specified as a separate cost on the transport invoice)
- S.2.31 **Cargo Insurance**
All-risk Cargo insurance only after written order. All cargo insurance is provided through our affiliate insurance broker, MCI Brokers nv. Conditions in separate appendix. Insurance underwritten in name and for account of the commitment provides coverage in conformity with the Institute Cargo Clauses (A), 2009. The specific conditions are available on demand. DSV Road NV, does not deliver any services of insurance mediation.



3. ADR-IMDG SURCHARGES



CLASS	1	1.4 S	2	3	4.1	4.2	4.3	5.1	5.2	6.1	6.2	7	8	9
TARIFF	Explosive substance and articles	Explosive substances and articles which present no significant hazard (Compatibility group S)	Gases	Flammable Liquids	Flammable Solids, self-reactive substances, polymerizing substances and solid desensitized explosives	Substances liable to spontaneous combustion	Substances which, in contact with water, emit flammable gases	Oxidizing substances	Organic Peroxides	Toxic substances	Infectious substances	Radioactive Material	Corrosive substances	Miscellaneous dangerous substances and articles
A	NA	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	12% max 75 €	NA	NA	12% max 75 €	12% max 75 €
B	NA	38,00 €	38,00 €	38,00 €	38,00 €	38,00 €	38,00 €	38,00 €	38,00 €	38,00 €	NA	NA	38,00 €	38,00 €
C	NA	75,00 €	75,00 €	75,00 €	75,00 €	75,00 €	75,00 €	75,00 €	75,00 €	75,00 €	NA	NA	75,00 €	75,00 €
D	NA	100,00 €	100,00 €	100,00 €	100,00 €	100,00 €	100,00 €	100,00 €	100,00 €	100,00 €	NA	NA	100,00 €	100,00 €
E	NA	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	15% min 10 €	NA	NA	15% min 10 €	15% min 10 €
F	NA	NA	75 €	75 €	NA	NA	NA	75 €	75 €	NA	NA	NA	75 €	75 €
G	NA	NA	15% max 175 €	15% max 175 €	NA	NA	NA	15% max 175 €	15% max 175 €	15% max 175 €	NA	NA	15% max 175 €	15% max 175 €
H	NA	NA	375 €	375 €	NA	NA	NA	375 €	375 €	375 €	NA	NA	375 €	375 €
I <=2500 kg	NA	125,00 €	125,00 €	125,00 €	125,00 €	125,00 €	125,00 €	125,00 €	125,00 €	125,00 €	NA	NA	125,00 €	125,00 €
J >2500 kg	NA	250,00 €	250,00 €	250,00 €	250,00 €	250,00 €	250,00 €	250,00 €	250,00 €	250,00 €	NA	NA	250,00 €	250,00 €
K	NA	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	20% max 75 €	NA	NA	20% max 75 €	20% max 75 €

* NA = specified Hazmat class can not be accepted.

Following UN numbers can not be accepted for Transport 	excluded class 2	excluded class 3	excluded class 4.1	excluded class 4.2	excluded class 4.3	excluded class 5.1	excluded class 5.2	excluded class 6.1			excluded class 8	excluded class 9
	UN 2186 UN 2421 UN 2455	UN 3256	UN 3097 - UN 3175 UN 3231 - UN 3232 UN 3233 - UN 3234 UN 3235 - UN 3236 UN 3237 - UN 3238 UN 3239 - UN 3240 UN 3533 - UN 3534	UN 1334 UN 1387 UN 1857 UN 3127 UN 3255	UN 3133	UN 3100 UN 3121 UN 3137	UN 3111 - UN 3112 UN 3113 - UN 3114 UN 3115 - UN 3116 UN 3117 - UN 3118 UN 3119 - UN 3120	UN 2249			UN 1798	UN 3257 UN 3258

ATTENTION

DSV Road NV reserves the right to refuse transport orders for specific ADR/IMDG UN numbers based on Special Provisions, High Consequence Dangerous Goods (HCDG) specification, local environmental legislation, ferry refusals and /or packing group restrictions.
Pls advise and provide all needed information at least 24 hours before loading.

NEEDED DOCUMENTS

IMDG : UK / Ireland / Norway / Sweden / Finland / Greece / Turkey (or on our request) : IMDG-Dangerous Goods Note and Container Packing Certificate - **PG I shipments always on request.**
Minimum 4 labels of all specific label model numbers (Trailer-Container - labels)
If the (by law subscribed necessary according, to chapter 5.3.1 of the IMDG Code) labels are not provided by the shipper, DSV Road will charge the shipper € 40,- for providing them
The IMDG Code contains some dangerous substance limitations for combined cargo/passenger ships, which might force DSV to use an alternative shipping route (using a full freighter vessel) causing extra costs.
Contact DSV for more specific information (please specify UN number and packing group info)

COUNTRY	TARIFF
AL - Albania	K
AT - Austria	B
BE - Belgium	E
BA - Bosnia	K
BG - Bulgaria	A
HR - Croatia	K
CZ - Czech Republic	A
DK - Denmark	C
EE - Estonia	A
FI - Finland ≤ 2500 kg	I
FI - Finland > 2500 kg	J
FR - France	B
DE - Germany	B
GB - Great Britain	C
GR - Greece	H
HU - Hungary	A
IE - Ireland	C
IT - Italy	F
XK - Kosovo	K
LV - Latvia	A
LT - Lithuania	A
LU - Luxembourg (GD)	E
MK - Macedonia	K
ME - Montenegro	K
NL - The Netherlands	B
NO - Norway ≤ 2500 kg	I
NO - Norway > 2500 kg	J
PL - Poland	A
PT - Portugal	C
RO - Romania	A
RU - Russia	A
RS - Serbia	K
SK - Slovak Republic	A
SI - Slovenia	A
ES - Spain	C
SE - Sweden	D
CH - Switzerland	B
TR - Turkey	G
UA - Ukraine	K

