



Corporate Social Responsibility

Global transport, global impact



CSR efforts

- Our CSR efforts are based on the 10 principles of the UN Global Compact, dividing our efforts into:
 - Environment & climate
 - Business ethics
 - Employees
 - Additional community engagement
- Our social responsibility issues are guided by the ISO 26000 standard



Environment and climate

- Most important CSR issue for the transport sector
- Global warming and other climate issues are escalating, and the transport sector is part of the problem
- We provide customer specific GHG emission reports for all transport modes, allowing us to follow developments and explore possibilities for the reduction of carbon footprint
- Waste not – want not
 - We take the most energy efficient routes: overland transport, new office buildings, terminals & warehouses, choice of trailer equipment



“We need help to achieve our common climate goals: From customers who are willing to reduce emissions through smarter planning and implementation of technological innovations to legislators who are willing to enact market-wide rules and regulations that we all must follow.” – CEO Jens Bjørn Andersen

Environment and climate

Examples

- Biofuel in Sweden
 - A large customer requested an alternative fuel delivery to their supermarket chain
 - We realized that using renewable biodiesel HVO 100 was feasible for countrywide distribution
 - Estimations show the introduction of HVO 100 fuel will reduce carbon emissions by up to 90%
- E-distribution in Germany
 - Currently testing the first electric truck for inner city delivery for a large drugstore chain
 - Could lead to large-scale implementation of electric vehicles for urban delivery in Germany



Business ethics

- Essential that our employees and suppliers share the same business ethics when operating across different cultures all over the world
- Our ethics are guided by the DSV Code of Conduct and the DSV Supplier Code of Conduct
- Compliance is a fundamental part of our value proposition and we naturally comply with both national and international legislation and specific requirements for our industry



Anti-corruption

- Firm anti-corruption commitment
 - Zero tolerance for corruption, employees prohibited from accepting or offering any bribe
 - Key personnel are regularly trained and tested in our Code of Conduct
- Anonymous whistle blower program
 - To ensure transparency and integrity, we have implemented an internal whistle blower program
 - Employees can report violations of DSV policies through a dedicated hotline or website



Employees and working environment

- We rely on our employees to deliver on the promises we make to customers
- Ensuring employee satisfaction and a safe working environment is a top priority
- This is part of both our company strategy and our Code of Conduct
- Prevention rather than cure
 - We focus on minimizing risks and raising awareness about safety
 - Incidents are registered to clarify the cause and assess the need for adjustments to procedures
- Respecting Human Rights
 - We support, respect and protect internationally recognized human rights
 - We want our employees and partners to feel safe in the knowledge that we do things right and ensure the protection of human rights at all times



Community Engagement

Partnering with Red Cross

- In 2016, we adopted a global approach to charity work with Red Cross as our humanitarian aid partner
- Red Cross and DSV are both international organizations with a global reach
- Red Cross has disaster and emergency relief expertise & DSV is an expert in transport and logistics
- Our partnership allows both parties to focus on their capabilities and ensure a quick disaster response
- We provide financial support alongside our expertise
- Videos and stories about our work with Red Cross: [DSV Human Aid](#)





Thank you!

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