

Dear haulier,

As part of DSV's work to meet and comply with the requirements and recommendations that apply with respect to COVID-19, we ask you that you that you as a subcontractor for DSV, to follow the latest recommendations from the World Health Organization (WHO):

- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

The recommendations are updated regularly, so we ask you to keep constantly updated in what applies.

We expect that you take the following steps immediately:

1. Drivers **must** report if they have visited a high-risk country for over the past 14 days.
2. If you have any symptoms such as fever, cough, etc, please report this immediately to your leader/terminal.
3. Guidelines regarding hand hygiene, disinfection, gloves, masks, etc, **must** be followed.
4. Drivers should not enter administrative areas without approval, either at DSV's or the customers premises. We encourage all drivers to use phone for contact.
5. When delivering to a customer where a PDA is used, you must only enter the recipient's last name as "approved delivery". This is to prevent infection between PDA and customer. **It should not be signed by customer on either a CMR or PDA.**
6. When unloading/loading equipment at DSV's terminals and warehouses, the following applies:
 - Driver must follow the routines set at loading/delivery location.
 - In cases where the driver remains in the truck during loading, he/she should immediately leave the DSV area, check the vehicle and secure the load.
 - If unloading and loading requires driver supervision, our driver must be at the specified location and always at least two feet from DSV's employees and other persons.

When unloading goods loaded or transported through risk-affected areas **must:**

- All papers must be available to DSV's employees at the back of the truck to allow unloading without personal contact with the driver and DSV's personnel.
- Papers signed by DSV's personnel for unloading/loading must be placed at the back of the truck before it is closed

If any questions, please contact your DSV office and/or your DSV representative.

Read more about the Coronavirus (COVID-19) at <https://www.no.dsv.com/>.

Best Regards

DSV Road Norway