

Updated information March 25, 2020

Dear Customer,

In DSV, we are fully focused on keeping our business going and deliver goods, even though more and more countries are becoming affected by the situation. We constantly strive to maintain the best possible operational plan and work hard to ensure capacity and to serve all our customers.

Since the situation is tightening in different countries, we will provide further and more specific updates on the traffic, especially where we expect challenges.

ROAD

International traffic

We still see that restrictions and increased border control create delays on the goods. In the current situation there are several countries affected, see overview below.

Italy:

- New restrictions in-forced by Italian government. All companies which is not defined as a critical supplier, have been given the order to close down, latest the 25.03.2020.
- It is important that our customers maintain close dialogue with Italian suppliers.
- Traffic out of Italy is only operated by intermodal solution from Verona to Oslo, capacity is reducing heavily from today on all linehauls.
- All regular timetables have been cancelled.
- All prices for FTL/LTL shipments to/and or from Italy will have to be agreed from time to time due to the current situation.

Spain:

- Restrictions in-forced by Spanish government leads to closures of factories and stores.
- Bookings without confirmation that the sender (import) or recipient (export) are open and can receive, are rejected.
- All regular timetables have been cancelled.
- All prices for FTL/LTL shipments to/and or from Spain will have to be agreed from time to time due to the current situation.

France:

- Restrictions in-forced by French government leads to closures of factories and stores.
- Bookings without confirmation that the sender (import) or recipient (export) are open and can receive, are rejected.
- All regular timetables have been cancelled.
- All prices for FTL/LTL shipments to/and or from France will have to be agreed from time to time due to the current situation.

Turkey:

- New boundary restrictions implemented. Drivers who are citizens of AT, DE, NL, BE, ES, FR, NO, DK, SE and IT, will not be allowed to enter Turkey via Kapikule border.
- Drivers who bring cargo or transit from these countries will not be allowed to enter Turkey for 14 days.
- Customs are open
- Exporting of hygiene products is not allowed.

Domestic

On Domestic traffic we experience good volume of goods, although we still handle challenges related to staffing at the terminal and extra capacity on linehaul and distribution. We put all our energy into ensuring that freight forwarding will continue as normal from all terminals, and from our main terminal at Langhus.

Thermo

We are experiencing a good volume of goods, but will expect a decrease in goods other than food. Our own trucks are fully staffed with drivers. Some available capacity from other carriers outside the market is reported.

AIR

As mentioned earlier, the introduced travel bans in several countries result in less activity, thus reducing or cancelling passenger flights. The market is extremely dynamic, and rates change daily, especially from/to Asia and the US. More restrictions and reductions in aircraft capacity are expected. Currently, several markets are open, excluding India, but the possibilities for air cargo are very limited. Longer lead times must be expected.

SEA

Although China's westbound traffic has reopened, the many cancelled departures from Asia will lead to reduced capacity in Europe over the next three weeks. At present, capacity to/from European ports is not a challenge.

In conclusion, we want to assure you that DSV's Executive Crisis Committee continues to monitor the situation closely. Our own emergency group in Norway will ensure that our customers and organizations receive the necessary information, and that necessary measures are implemented as needed.

We would like to emphasize that as it now appears, we are able to maintain and ensure as normal operation as possible. The situation in Norway and globally is changing daily, and necessary changes will be made at short notice. We would also like to encourage our customers to have a close dialogue with their suppliers and recipients in order to secure the possibilities for pickup and delivery of goods.

If any questions, please contact our local DSV-representative and/or see our latest updates at <https://www.no.dsv.com/>.

Best Regards

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